

Dear Patient

Post-appointment letter: Please note that the information below is a CMA (Competition and Markets Authority) requirement for surgical patients to have available after to their first appointment.

**Next steps**

Thank you for coming to see me for an outpatient consultation. This letter sets out some important information that I am required by law to provide to you. This is for your information only and is not a bill. As this includes information about my charges, if you do not have private medical insurance but someone else will be paying your bill, you may wish to pass a copy of this letter to them. Please note that even if someone else is paying your bill or you have private medical insurance, you are responsible for paying any charges which they do not pay.

*Treatment and its Cost*

As discussed, I recommend the plastic surgery procedure detailed in my post-appointment letter/email to for the purposes also outlined in the letter.

I am required by law to provide an estimate of the total consultant cost of the treatment pathway I am recommending and to let you know of all consultant fees that will be charged separately to any fees charged by the hospital or clinic. These will be provided in the quote(s) sent to you.

“Package prices” are usually available. Please read the terms and conditions relevant to the package price fully, to understand what is and isn’t covered.

Details of my anaesthetists are provided in the quote(s) sent, including their contact details.

Following your treatment, I would like to see you for follow up; it is difficult to specify exactly how many follow-up appointments will be required at this stage

As previously advised, my fees for follow-up appointments will not exceed £125 per appointment. However, if a package price has been arranged, the follow-up fees will have been included, so there will be no extra charges due. Should you cancel your appointment with less than 24 hours’ notice, a cancellation fee of up to 100% of the appointment charge may be charged.

***Services not included in the estimate***

Please note that unless otherwise advised, the estimate detailed above does not include details of any further tests or treatment subsequently recommended or carried out, such as mammograms or ultrasound scans.

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**CMA/PHIN letter post-appointment**

All treatment carries risks and it is possible you experience or develop an unforeseen complication that may, for example, require you to return to theatre, be cared for in an intensive care or high dependency unit, stay in hospital longer than anticipated, or be transferred to another hospital. I have not included the costs associated with each of those unanticipated outcomes in the estimate provided above, however please refer to the terms and conditions relevant to the package price fully, to understand what is and isn't covered.

*Private Medical Insurance*

If you have private medical insurance, please contact your insurer before you book for the tests treatment I have advised, to confirm that these recommended next steps are covered by the terms of your policy.

Please note you are responsible for any fees not covered by your insurer.

**Quality Information**

You can compare independent information about the quality of private treatment offered at the hospital and other private healthcare providers from the Private Healthcare Information Network (PHIN) website: [www.phin.org.uk](http://www.phin.org.uk).

Thank you again for coming to meet with me.

Yours sincerely

**Mr Marc D Pacifico MD FRCS (Plast.)  
Consultant Plastic Surgeon**

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